

# FSORB 3 YEAR LIMITED WARRANTY

FSorb warrants the construction and the finish of all our products to be free from manufacturing defects for a period of 3 years from the date of purchase.

Repair or replacement of any defective component covered by the FSorb warranty will be made at no charge to the original purchaser during the warranty period. Labor required for repair or replacement will be the responsibility of the installer.

This warranty applies to products sold in the USA only, and is made only to the original purchasers acquiring our products directly from FSorb or from other authorized dealers.

This warranty is valid under normal use and conditions. This warranty excludes claims related to defects or damage resulting from any one or more of the following:

- Excessive exposure to heat, humidity, moisture or dryness, including water saturation or exposure to the elements, chemicals, or smoke;
- Accident, abuse, misuse, neglect, fire or flood, vandalism;
- Normal wear and tear;
- Alterations of the product by persons other than FSorb;
- Any use of the product other than that which it was intended, including combining of the products with incompatible materials;
- Improper handling, storage, installation, or application;
- Damage resulting from fasteners, hardware and other accessories manufactured by third parties.
- Damage caused during shipping
- Natural variations in color, shade, grain, or markings that are ordinary to natural products.

This warranty also excludes costs of:

- Removal or reinstallation of product due to any issue other than defective components.
- Removal of any fixtures or items of furniture.
- The costs of returning the product in the event the warranty claim is denied. If the warranty claim is validated, FSorb will reimburse the return shipping cost and cover the shipping cost of the replacement product.

FSorb's retains the right for final judgement in all matters concerning the condition of the products, the cause or nature of the defect, and the necessity or manner of repair.



# FSORB 3 YEAR LIMITED WARRANTY

## Warranty Claim Process

To make a Warranty claim:

Notify FSorb in writing at the physical or email address below within the Warranty period.

Nut Shell, LLC. dba FSorb  
15135 NE 90th St. Suite 200  
Redmond, WA 98052  
844-313-7672  
[info@fsorb.com](mailto:info@fsorb.com)

## Warranty Claim Terms:

You must comply with FSorb's requests to inspect and validate the claimed defect, including providing photographic evidence of and/or returning the defective product. Failure to comply with FSorb's requests will void the warranty.

In the case that FSorb's validates the warranty claim, FSorb shall either provide a replacement product or refund the original purchase price of the product or a combination of both.

Due to color variations in natural products, FSorb does not guarantee that replacement product will match the exact color of the originally supplied product. FSorb reserves the right to discontinue or modify any of its products or color options without notice and does not guarantee the original product type will be available for replacement. In the event the product subjected to the warranty claim has been discontinued or modified, FSorb may substitute replacement products of comparable quality or price range.

